

## DIFFICULT CONVERSATIONS



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### **Difficult Conversations How to Discuss What Matters Most**

Difficult Conversations is a how-to self-help book on negotiating conflict in emotionally-loaded discussions between two people. Authored by members of the Harvard Negotiation Project (which sounds awfully prestigious), the book is lucid and accessible.

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### **Difficult Conversations How to Discuss What Matters Most**

Read this book and a lot of messages will surprise you. For example, you will learn how self-centered we are when we think we should be expecting something from somebody else and how this blocks getting what we want.

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March 25, 2013. We all have an inner voice that tells us when we need to have a difficult conversation with someone a conversation that, if it took place, would improve life at the office for ourselves and for everyone else on our team.

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### **Difficult Conversations Buch von Bruce Patton portofrei**

Klappentext zu Difficult Conversations We've all been there: We know we must talk to a colleague, our boss or even a friend about something we know will be at least uncomfortable and at worst explosive.

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